



General Terms & Conditions

Main Office and Warehouse:

7 Westchester Plaza
Elmsford, New York 10523
800-759-FIRE (3473)
(914) 592-3640
(914) 592-3892 (Fax)
Email: info@croker.com
Website: www.croker.com

Additional Locations:

Croker Texas
1110 South Airport Circle
Suite 110
Euless, Texas 76040
(877) 354-9905
(817) 354-9900
(817) 545-0055 (Fax)

Croker Florida
4038 NE 5th Terrace Unit C
Oakland Park, FL 33334
(954) 314-8973
(954) 314-8974 (Fax)

General Terms & Conditions:

Payment Terms: Net 30 Days (With approved Credit). 2% Interest per month charged on past due accounts.

Freight Terms: For Elmsford, New York (or nearest point) the title passes to the buyer upon delivery of goods to the carrier. Common Carrier (truck) shipments are normally shipped freight collect. If specifically requested, shipment can be prepaid, but a 30% freight surcharge will be added to the freight charges. A \$9.00 surcharge is added to United Parcel and Parcel Post shipments.

Minimum Sale: \$100.00 Net. In the event an order is received under that stated minimum order value, a \$25.00 "minimum invoice service charge" will be applied to the order but at no time will the minimum order exceed \$100.00 NET before shipping, handling and taxes. All service charges are non-refundable.

Taxes: Any applicable local, state or federal sales or excise taxes will be added to all invoices unless tax exemption certificates are furnished.

Quotation Terms: Quotations are protected for 30 Days from the date of quotation. If an order is received within this period, the material must be released for shipment within 60 days of receipt of the order.

Force Majeure: Morris Group International companies will not be liable for any failure or delay in performing an obligation that is due to any of the following causes: acts of God, accident, riots, war, terrorist act, epidemic, pandemic, quarantine, civil commotion, breakdown of communication facilities, breakdown of web host, breakdown of internet service provider, natural catastrophes, governmental acts or omissions, changes in laws or regulations, national strikes, fire, explosion, transportation issues or generalized lack of availability of raw materials or energy.

Special Orders: We manufacture many items to order. No cancellations will be accepted for items not regularly stocked, once placed into production.

Liability: We accept no liability for costs of field labor or materials to adjust, change, or correct any product except by our written authorization.

Returned Goods: Return Goods Authorization (RGA) within 180 days from the date of shipment is required for all returns. All returned goods are subject to a 35% restocking charge, freight both ways, plus any other charges necessary to put material back into salable condition. Credit will be issued to apply only against future purchases.

Claims: Any shortage or error in shipment must be reported within 30 days. Damaged or lost goods should be reported to the carrier and shall be the responsibility of the purchaser.

Warranty: All products sold by Fire-End & Croker Corp. are guaranteed under intended and normal use for a period of one year from the date of shipment. This applies to products deemed inoperable or unusable due to defects in original material or workmanship. Any field modifications made by the purchaser may negate this warranty.

Origin & FAR Compliance: SUPPLIER reserves the right to furnish either foreign or domestic material unless otherwise specified by the customer at the time of quotation and noted on the subsequent purchase order. Requirements for product compliance and certification with the Buy American Act, Buy America Act, and any other Federal Acquisition Regulation shall be noted on the purchase order. Failure to document domestic and federal procurement requirements on the purchase order shall result in PURCHASER assuming all liability and replacement costs for products determined to be non-compliant.

Additional Notes: This price list supersedes all previous price lists. All prices are subject to change without notice. The possession of this price list by any person is not to be construed as an offer to sell them, or anyone else the listed herein at the prices named. We endeavor to eliminate any typographical errors or omissions but cannot be held responsible if they occur in this list price sheet.

Last Update: 4/6/2021